

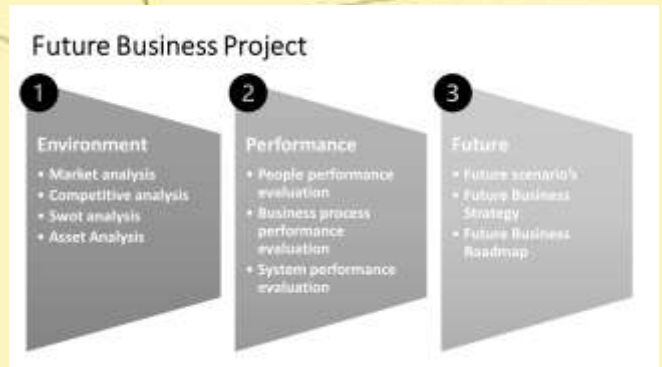


# Future Business Compass



## Project Management

Future Business Project,  
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# FUTURE BUSINESS PROJECT

1:



2:

**People Performance Consulting**

- HR Processes Evaluation
  - Recruit & Select
  - Welcome & Train
  - Assess & Develop
- HR process performance management
- Climate assessment
- Assessment Centers
- Development and succession plans
- e-assessment
- Content developers
- e-learning

**Process Performance Consulting**

- Business processes evaluation
- Process re-engineering
- Business strategy
- KPIs monitoring
- Customer Experience Design
- Customer Satisfaction Survey
- Mystery customer survey
- auditing

**Performance Management**

2

**Systems Performance Consulting**

- Business systems evaluation
- Readiness to digitalization
  - CRM
  - Online sales
  - Lead generation
  - System integration
  - Performance monitoring
  - Online presence
- Business continuity and contingency plans

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- Re-marketing (Sales & After Sales)
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- Audit

## SERVICE OUTSOURCING

3:



## BUSINESS COACHING

Future Business Project Roadmap